



WoodTones Finish Option - 5 Year Limited Warranty

1st United Door Technologies (“Seller”) warrants to the original purchaser, the Seller’s sectional door applied with the WoodTones finish option (the “Product”), that the finish on Product sections will be free from defects in materials and workmanship under normal use for the following period(s) of time, measured from the date of installation:

- FIVE (5) YEARS against excessive color fade, which materially alters the color of the product more than five (5) Delta E units (as measured on a cleaned surface and measured per ASTM D2244), and cannot be remedied by the recommended solution.
- NINETY (90) DAYS, the color of the original paint finish applied by Seller, will be within 1.0 Delta E of the RAL Classic color specified, paint manufacturer color specified, or color of any paint sample received and approved by Seller at the time of order. Color and Delta E calculation is by ASTM D2244 method using Seller’s spectrophotometer or other industry standard method approved by Seller. Perceived differences due to sheen or type of material are not included in Seller’s warranty. All claims regarding the initial color must be communicated to the Seller or Dealer in writing within ninety (90) days of the initial installation.

Seller’s obligation under this warranty is specifically limited to repainting (exterior only), or replacing, at its option, the affected Product section(s) which shall be determined by Seller to be defective during the applicable warranty period. Any labor charges are excluded and will be the responsibility of the purchaser. This warranty is made to the original purchaser of the Product only and is not transferable or assignable. This warranty does not apply to any unauthorized alteration or repair of the Product, or to any Product or component which has been damaged or deteriorated due to misuse, neglect, accident, failure to provide reasonable maintenance, failure to comply with installation and maintenance instructions, normal wear and tear, or acts of God or any other cause beyond the reasonable control of Seller. This warranty does not apply to any damage or deterioration caused by exposure to salt water, chemical fumes or other corrosive or aggressive environments, whether naturally occurring or man-made, including, but not limited to, environments with a high degree of humidity, sand, dirt or grease. This warranty does not apply if the Product is installed within 2000 meters of any ocean or other body of saltwater. This warranty specifically excludes any damage resulting from scratching, abrasion or impact by any hard object, and any fading or color change which may not be uniform due to unequal exposure of the sections to sunlight or other elements. Replacement product with WoodTones finish option provided by Seller through warranty or otherwise provided by Seller will be reasonably similar but may not match the current finish on the remaining Product sections due to natural fading of the color over time, and may not match the original design or finish exactly.

THE ABOVE WARRANTIES ARE EXCLUSIVE AND IN LIEU OF ANY OTHER WARRANTIES, EITHER EXPRESSED OR IMPLIED, INCLUDING BUT NOT LIMITED TO ANY IMPLIED WARRANTY OF MERCHANTABILITY OF FITNESS FOR A PARTICULAR PURPOSE. Some states do not allow limitations on how long an implied warranty lasts, so the above limitation may not apply to you.



IN NO EVENT SHALL SELLER BE RESPONSIBLE FOR, OR LIABLE TO ANYONE FOR, SPECIAL, INDIRECT, COLLATERAL, PUNITIVE, INCIDENTAL OR CONSEQUENTIAL DAMAGES, even if Seller has been advised of the possibility of such damages. Such excluded damages include, but are not limited to, loss of good will, loss of profits, loss of use, cost of any substitute product, interruption of business, or other similar indirect financial loss. Some states do not allow the exclusion or limitation of incidental or consequential damages, so the above limitation or exclusion may not apply to you.

Claims under this warranty must be made promptly after discovery, within the applicable warranty period, and in writing to the authorized dealer or installer whose name and address appear below. The purchaser must allow Seller a reasonable opportunity to inspect any Product claimed to be defective prior to removal or any alteration of its condition. Proof of purchase and/or installation date, and identification as the original purchaser, may be required. There are no established informal dispute resolution procedures of the type described in the Magnuson-Moss Warranty Act.

*We are unable to match wood grain, stains or metallic finishes. Additional charges apply for WoodTones finish option painted doors. Please see dealer for details.